Scenario:

My manager has been working on a help desk ticket that was created by the marketing manager. My manager has now asked you to complete the remaining requirements for this ticket.

In this lab, your task is to:

* Open Issue Trax and the open ticket and assign the ticket to me.

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* Resolve the remaining issues using the information found in the open ticket by:
  + Configuring the integrated NIC in the BIOS for PXE

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*Figure 1: Enable Integrated NIC with PXE*

* + Verifying that the computer boots to Windows 10

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*Figure 2&3: Computer booting with windows 10*

* + Adding a comment indicating that the OS has been installed and closes the ticket.

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*Figure 4 : Ticket closed*